

I'm not a robot



I never had this issue with my old appliances. The rust will not even come off with the cleaner. KitchenAid sent a service technician who fixed the fan and looked at the rust. He said the rust was a problem with all the stainless steel appliances when they got any water on them. Seriously? A dishwasher, refrigerator and oven? When do they not get water on them? When I contacted KitchenAid, they told me it was a cosmetic issue and therefore not covered. They did call their service technician who said he only saw a small amount of surface rust on the stove and did not look at the other appliances. He also told them it was an environmental issue. (Totally different from the story he told me.). KitchenAid also said it was a cosmetic issue and there was nothing they could do about it as I had used the wrong brand of stainless steel cleaner and the environment was too moist. My home is 30 miles from the ocean in a desert climate, and my previous home (where I did not have problems) was much closer to the ocean, so how is that environmental? KitchenAid offered to send out a second technician out at my expense. I will never buy another KitchenAid product again.Published: August 5, 2020Purchased extended warranty from Sears. Replaced electronics once already. Purchased extended warranty from Sears. Replaced electronics once already. Out of warranty and now cost of repair is approx \$1500.00 for a \$2000 range. Replaced burners once also as they were not running as hot as specified.Published: April 19, 2014I purchased this oven a few years ago and all I can tell you that it has bel purchased this oven a few years ago and all I can tell you that it has been nothing but trouble. The following repairs were done through out the years: Igniter, front electronic board, other 2 internal boards, and oven. Only the gas burners are working at this point. This is about \$1500 down the drain so what now? Im seeing numerous complaints but nothing is being done, am I wasting my time writing this?Published: February 8, 2012My new KitchenAid double wall oven exploded 1 1/2 hour into the self-clean My new KitchenAid double wall oven exploded 1 1/2 hour into the self-clean cycle. Shattered glass flew out the oven, spraying all over my kitchen and out into other rooms of the house. I couldnt get near it to shut it off, because glass shards kept recirculating in the convection oven out the vent. So I ran out to shut off the circuit breaker. I spent 2 hours cleaning up the mess. I vacuumed out, but the glass in both ovens that is stuck in gaskets surrounding doors spills out of hinges every time I open the door. I want a new oven, because I dont want glass shards in my food; and what is going to happen when I run the cycle on the bottom oven? It is a miracle no one got hurt, except for the cut on my daughters foot from a small piece I missed. I am scared to death, and I havent had an oven to cook with for my family since it happened in May. I have already spoken to my lawyer. Published: July 20, 2012On Wednesday, April 11, 2012, I ran the Self-Cleaning cycle on my KitchenAidOn Wednesday, April 11, 2012, I ran the Self-Cleaning cycle on my KitchenAid Built-in Double Ovens. Approximately an hour into the cycle, the glass liner exploded and shattered. I reported to problem to KitchenAids Customer Service and they had a local service rep call me within 24 hours. He indicated that he had to order the part but should have it within a week. It has been almost two weeks and I have not heard from the service rep. The oven is less than 6 months old so it is covered under warranty. Although I had been extremely happy with how the oven performed (baked) until recently, we are extremely dissatisfied with how KitchenAid is treating the problem. They did say that they would replace the glass but we are concerned about safety and using it in the future.Published: April 24, 2012Buyer Beware! My partner and I bought a \$6,000 KitchenAid 36-inch dual-fuelBuyer Beware! My partner and I bought a \$6,000 KitchenAid 36-inch dual-fuel range about 12 years ago. Since then, the oven has failed three times, the last time for good. When I called the manager of the expensive appliance store where we bought it, Cocoplum, in Essex Junction, VT, he told me that we had a lemon and went on to say that the company was no longer any good. The problem, according to him, is that the high temperatures of the self-cleaning oven (which we have not used often) do not play well with the complex electronics of the stove. Bottom line: after 12 years, we have had to plunk down \$7,000 for a new stove, this time a Thermador with gas only. There is a class-action lawsuit being brought against the company in New York, and other reviews online confirm our expensive bad experience.Published: April 24, 2016This part of a two-piece built-in unit with an oven below. (I am concerned This part of a two-piece built-in unit with an oven below. (I am concerned that when it needs to be replaced, if I will be able to find something the same size.) The microwave is fine, no problems. The only issue is it is so deep, great for larger items, it is difficult to clean. Being that I am tall with long arms, I can manage but, a smaller individual would have difficulty.Published: December 14, 2015This is probably the worst oven Ive ever had. It take 20 minutes for it to This is probably the worst oven Ive ever had. It take 20 minutes for it to heat up to 425 degrees and just as long for any other temp. The noise it makes is annoying. Why they put the fan in the oven is beyond me. I wish I was told that it was noisy and slow! It gets hotter as you bake also. I would not buy another one.Published: April 14, 2016I bought a double KitchenAid oven 6 years ago. After 5 years, the upper dool bought a double KitchenAid oven 6 years ago. After 5 years, the upper door remained slightly open. Called service. The service person came over and told me defect from company. It would be important to change hinges also on the bottom one. They would fail in the future. After about \$300.00 all fixed. I did not buy extended warranty.After about 6 months, both doors opened. Hinges are now gone on both doors. Called company to complain. You have no extended warranty, figure it out. I called the other service company provided by KitchenAid in South Florida. They came over and told me I need new doors on the unit and new hinges. Total price for both excluding tax \$1500.00. I thanked for the visit that cost me \$90.00. And do trust me. I will never ever buy this product ever again, after the way they think they can get away ways to rip off the consumer.Published: August 1, 2013As one lady from Mount Pleasant, SC reported, we are experiencing the very As one lady from Mount Pleasant, SC reported, we are experiencing the very same issues. Weve owned our 30 inch slide in gas range for 3 years and when you brush up against it you wont even know until later on when you smell gas that one of the knobs was turned ever so slightly emitting the gas fumes. I contacted KitchenAid Customer Experience and reported this matter and to see if they have come up with a fix or recall. There hasnt been any. With all the news of gas explosions happening to houses across the country, this is definitely a safety issue. Im hoping Consumers Union and/or the Consumer Product Safety Commission can do something before someone else experiences a horrifying event.Published: June 24, 2019Oven door shattered while in self-cleaning cycle. My hardwood floor is now Oven door shattered while in self-cleaning cycle. My hardwood floor is now burned where the glass fell on the floor. They are coming to fix the oven but now after reading many complaints about this oven, I am not sure fixing it is really an option. KitchenAid should recall these ovens and refund everyones money!Published: January 24, 2012We purchased a new Kitchenaid refrigerator (dishwasher, stovetop and microwWe purchased a new Kitchenaid refrigerator (dishwasher, stovetop and microwave) from Pacific Sales in Mission Viejo in July 2012. After three months, we noticed leaking from the refrigerator that ruined our hardwood floors and contaminated our kitchen with black mold! The technician repaired a cracked valve and we spent the next month living under construction to have our entire downstairs level repaired (new hardwood flooring, kitchen cabinets taken out and reconstructed, walls repaired and repainted). Flash forward two years, our freezer stopped working!! Kitchenaid referred us to Veterans Appliance in Garden Grove. They found a broken compressor and broken evaporator. After waiting three weeks for a repair, the repairman showed up with the wrong evaporator. We then needed to wait two months for this repair. Now our refrigerator is not producing cold air even though set at 34 degrees!!!! What proof does Kitchenaid need to REPLACE THIS DYSFUNCTIONAL REFRIGERATOR???!?! We have spent thousands of dollars and wasted excessive amounts of time dealing with Kitchenaid and their customer service. HORRIBLE!!!!Published: August 5, 2015I am extremely disappointed and disgusted with KitchenAids failure to standI am extremely disappointed and disgusted with KitchenAids failure to stand by their product. I purchased a \$3000 stainless steel fridge last year and my fridge is still under warranty, but because the rust is cosmetic, KitchenAid feels no obligation to stand by their expensive stainless steel product and Ive been told that it is rust resistant, but not rust proof. They say all stainless steel can rust in certain environments. I have only used soap and water and never used a stainless steel cleaner or corrosive or abrasive product on the fridge and it is in my newly built and dry house. It is under a year old and I wonder what itll look like in another year. Kitchenaid offered me the opportunity to extend my warranty for hundreds of dollars, but offered no repair or replacement of the rusting door panel I called them about. What kind of stainless steel exists? Low-quality stainless steel with impurities. My stainless steel Bosch range hasnt started rusting and I clean it constantly with various cleaners. Clearly KitchenAids product is inferior and low quality.Published: August 16, 2017Glass top convection oven less than 4 years old. Do not buy KitchenAid slidGlass top convection oven less than 4 years old. Do not buy KitchenAid slide in glass top convection stove. Glass top cracked very easy. Cost \$100 plus glass top \$400 to replace. Poor quality. Will never purchase KitchenAid product again.Published: July 30, 2015

Kitchenaid range error f8e0. Kitchenaid range error code f1e0. Kitchenaid range f8e0 code. Kitchenaid range error codes. Kitchenaid oven error code f8e0. Kitchenaid range f2e0. Kitchenaid stove f10 error.